



CSR/Sustainability report TGN | Fritom 2024



Join the green journey of Fritom!



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Subjects:

1. 2050 CO2-Neutral
2. Sustainable business
3. Sustainable construction
4. ISO 14083 CO2-calculator
5. Pilots E-trucks
6. HVO100
7. People & Society
8. Lean and Green
9. Ecovadis
10. Charities



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1. 2050 CO₂-Neutral

To operate CO₂ neutral by 2050

Fritom is exploring what important steps it needs to take towards energy transition. For our company to operate CO₂-neutral by 2050, we are determined to invest in the future now. To guide this process effectively, we engaged the expertise of Hermke Meijerink of Maisters. She supports us with a structured path to energy transition.

Watch the video in which Hermke further explains our commitment to a more sustainable future and her role. For more information, please visit our website.

<https://lnkd.in/gQSMJzm>

https://www.linkedin.com/posts/fritom-holding-bv_fritom-onderzoekt-welke-belangrijke-stappen-activity-7087446005503127552-isBJ?utm_source=share&utm_medium=member_desktop

How do we achieve CO₂ reduction? [Fritom Group – Maatschappelijk verantwoord ondernemen](#)

- Through area specialisation. This means that we transport goods in the most efficient way; thick goods flows with much greater efficiency and therefore less CO₂ emissions.
- Advanced Planning Soft-ware and Modal Shift
- Ecocombis
- CO₂-neutral warehousing.
- Modern fleet meeting the highest Euro standards.
- Our dedicated CO₂ engineers help make sustainable choices when it comes to new technology and IT.
- A lot of attention to energy-efficient driving from our drivers. Your assignment is carried out environmentally consciously and safely. <https://youtu.be/jQW6CzCy1Dk>



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2. Sustainable business

Sustainable advantage: Corporate Social Responsibility

In all activities, TGN|Fritom strives to strike the right balance between financially sound operations, future-proofing, ecological quality and well-being. We are aware of the social and ecological impact of our activities and take our social responsibility by tailoring our business operations accordingly. TGN|Fritom translates its policy vision, in terms of corporate social responsibility and sustainability, into concrete actions

https://youtu.be/s66_nl0Nkx

Efficient processes and software also save fuel. Fritom is ISO9001:2015 certified. This standard provides assurance that we have our processes under control and that we strive for the most efficient operation possible. This ensures full trucks and efficient routes. We use a smarttour by PTV which optimises route planning, reduces CO2 and between 3-7% costs. We also invest in IT and data, ensuring that our processes work optimally and that we can work even more efficiently through data analysis.

Fritom companies are environmentally conscious and working towards a sustainable future. We take actions to improve our sustainability performance. Just a few examples:

- trial elektrische truck: <https://lnkd.in/eCNp2WsX>
- Elektris company fleet: <https://lnkd.in/ehMv2YRA>
- Fueled to sustain: <https://lnkd.in/ePBehyZk>
- Third Lean & Green ster: <https://lnkd.in/eXiFqUpR>



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3. Sustainable construction

Warehousing

As you may have read on our social media channels last year, we shared news of the upcoming construction of a state-of-the-art warehousing facility in Zwolle, which will meet the highest sustainability standards of BREEAM Excellence. Although official completion is scheduled for summer 2025 at Hessenpoort, we would like to stress that we already have warehousing space available for interested customers.

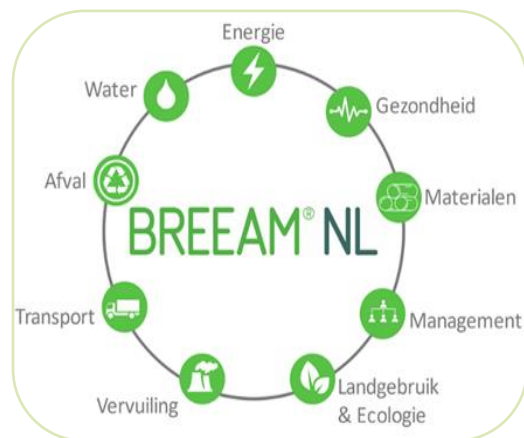
In 2023, we built a brand new warehouse in Uden. We chose to build the building using the BREEAM Excellent standard. BREEAM stands for Building Research Establishment Environmental Assessment Method and is used in more than 80 countries worldwide. BREEAM-NL gives you insight into the actual sustainability performance of your project. Not just in terms of energy, but in the full breadth. This also includes the health of the users and the living environment around the company. Building according to the BREEAM standard also addresses the Sustainable Development Goals that are important to Fritom. Both our current and new premises have solar panels on the roof, a heat pump, a grey water circuit and a lighting control system to use as little energy as possible

At Sanders|Fritom in Uden there is a brand new warehouse. This new-build project was built using the BREEAM-NL Excellent standard. A good example of how Fritom Group deals with sustainable building. Tom Wiersma, business advisor at Sanders|Fritom, and Floris de Groot, construction planner at contractor Van der Heijden bouw en ontwikkeling, have both been very involved in the development of this building. Together they talk about BREEAM Excellent, the importance of sustainability for the Fritom Group, and how this milestone fits within the 2050 roadmap.

<https://lnkd.in/gQSMJzm>.

https://www.linkedin.com/posts/fritom-holding-bv_jointhegreenjourney-activity-7136021058263941121-T1AR?utm_source=share&utm_medium=member_desktop

<https://www.tgnfritom.nl/warehousing/nieuw-warehouse>
Fueled to sustain | Duurzaam bouwen (sandersfritom.nl)



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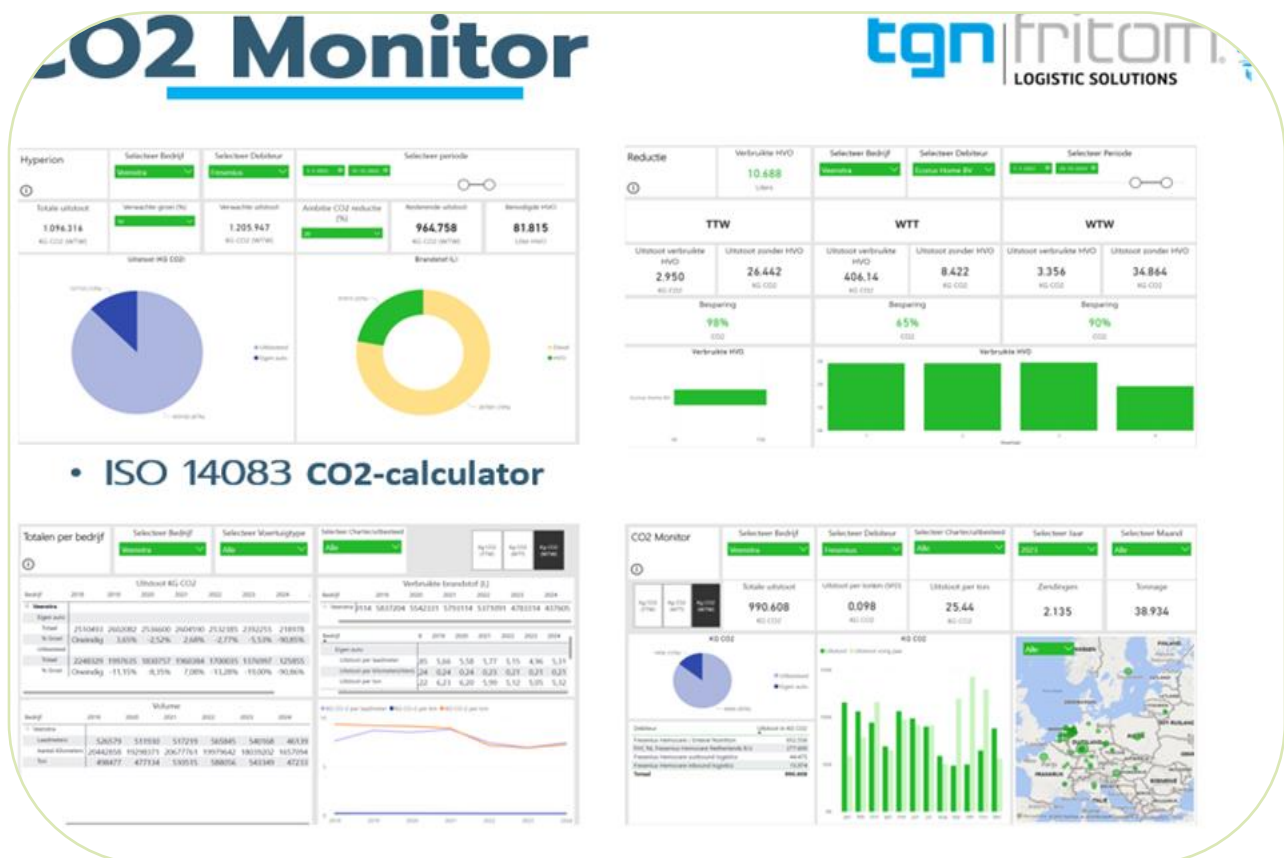
4. ISO 14083 CO2-calculator

ISO 14083 CO2-calculator

A fortnight ago, we already told you that our own CO2 calculator has achieved ISO 14083 verification. This new international standard is the proof that our product meets all requirements and delivers the quality that our customers can expect from the Fritom Group. Wessel Veenstra, General Director at Veenstra|Fritom and Chairman of the Fritom Foundation Board, was very involved in the development of this software model. In this video, he talks more about the CO2 calculator and ISO verification.

For more information, visit: <https://lnkd.in/gQSMJzm>.

https://www.linkedin.com/posts/fritom-holding-bv_jointhegreenjourney-activity-7155937348894007296-g_Oy?utm_source=share&utm_medium=member_desktop



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5. Pilots E-trucks

Volvo e-truck Oldenburger

The results of the pilot with the electric truck from Volvo Trucks Nederland vary enormously from one Fritom company to another. It is therefore logical that Oldenburger|Fritom Logistic Solutions wants to experience for itself how this truck fits in with its daily business activities. Together with the rest of the logistics chain, this trendsetter in the field of sustainability wants to see which developments fit best with regard to energy transition. With this pilot, they are trying to set a good example for other companies in the region. For more information, go to: <https://lnkd.in/gQSMJzm>.

https://www.linkedin.com/posts/fritom-holding-bv_jointhegreenjourney-activity-7158851531100864513-ehha?utm_source=share&utm_medium=member_desktop

Volvo e-truck Sanders

Our operating companies cooperate with each other on many different fronts. The same goes for sustainability. After a successful pilot with the first electric truck at Melkweg|Fritom, and an information exchange with Sanders|Fritom, a trial has also started in Uden with this new vehicle from Volvo Trucks Netherlands. Transport Manager Ruud Kleine Punte and KAM coordinator Saskia Wiersma know all about this pilot and which differences between the two companies ensure a different outcome. For more information, go to: <https://lnkd.in/gQSMJzm>

https://www.linkedin.com/posts/fritom-holding-bv_jointhegreenjourney-activity-7147979866498371586-Mf9s?utm_source=share&utm_medium=member_desktop

Volvo e-truck Melkweg

In collaboration with Volvo Trucks Netherlands, we commissioned our first electric truck. Our goal: a CO₂-neutral fleet for all our operating companies as an important part of the 2050 roadmap. With this pilot we are investigating whether fully electric driving is already feasible for our operating companies. We will share the data collected within Fritom Group to jointly move towards the energy transition.

Watch the interview with Willem Provily, fleet manager at Melkweg|Fritom, about this pilot and what the roadmap 2050 means in practice for our operating companies

https://www.linkedin.com/posts/fritom-holding-bv_in-samenwerking-met-volvo-trucks-nederland-activity-7092821426591649792-cn-8?utm_source=share&utm_medium=member_desktop



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6. HVO100

HVO100, or Hydrotreated Vegetable Oil 100, is a renewable fuel increasingly used in the transport sector. This fuel is made from vegetable oils and fats and is therefore an alternative to fossil fuels such as diesel.

As a haulier, Sanders Fritom is aware of the impact of transport on the environment. It is therefore good to see that more and more sustainable fuels are available. HVO100 is one such sustainable fuel that contributes to a reduction in CO2 emissions and thus a cleaner living environment.

Using HVO100 offers several advantages. First of all, it is a drop-in fuel, which means it can be used without engine or infrastructure modifications. In addition, HVO100 is renewable and is produced from waste and residue streams from, for example, the food industry. This reduces dependence on fossil fuels and reduces CO2 emissions.

For Sanders Fritom, using HVO100 can therefore be a good choice to reduce CO2 emissions and contribute to a more sustainable future. Moreover, using HVO100 can contribute to achieving sustainability and corporate social responsibility goals. We have almost 10 regular LHV routes every day. LZV stands for Long Heavy Vehicle, but really just means 1 tractor with 2 trailers and that twice as much can be carried with the emissions of 1 truck. With this efficient method, we save an average of 21% fuel consumption every day.

[Duurzaam rijden \(sandersfritom.nl\)](https://www.sandersfritom.nl)





7. People & Society

Whistleblower scheme and Grievance procedure

This regulation on dealing with a suspicion of wrongdoing or irregularity within TGN | Fritom, provides a description of the procedure to be followed when a suspicion (based on reasonable grounds) of wrongdoing or irregularity exists.

The regulation expresses the principle that a suspicion of wrongdoing must in principle first be exposed internally. TGN | Fritom must (in principle) be given the opportunity to put its own house in order. If this does not happen, however, the regulation offers the possibility of making an external report. In cases where it cannot reasonably be expected the internal procedure can be followed, a report can be made (directly) to an independent external third party. A suspicion of an irregularity can only be reported internally.

The regulation provides clarity on due diligence requirements and protects the person concerned from disadvantage. The regulation thus expresses that the (internal) reporting of misconduct or irregularity is seen as a contribution to improving the functioning of TGN | Fritom and will be seriously investigated. TGN | Fritom and that the report will be seriously investigated.

The present regulation is not intended for personal complaints of those involved and must be distinguished from any 'Complaints Regulation' and the 'Internal and Social Media Protocol' that may exist at the company. TGN | Fritom attaches great importance to pursuing a sound integrity policy and, as part of this, a sound whistleblower policy.

Governance

Fritom complies with all relevant laws and regulations. We are **ISO9001:2015** and **ISO14001:2015** certified, demonstrating that our operations meet the quality requirements of the ISO9001 standard and the environmental requirements of the ISO14001 standard. In addition, we are SKAL BIO certified. We are allowed to handle and store organic items. Fritom has a Paycheck seal of approval this shows that we reward our employees properly and the entire payroll is in order. We are also a recognized training company. We are authorized to provide traineeships and apprenticeships for MBO and HBO education.

MVO - TGN | Fritom (tgnfritom.nl) Students can put theory into practice with us. We have warm ties with Deltion College and Windesheim University of Applied Sciences.



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Environment

At Fritom, the environment is a crucial aspect of our operations. We attach great importance to sustainable construction, sustainable transport and sustainable business practices. We strive to minimize our impact on the environment by using sustainable materials and energy-efficient technologies in our facilities. Our fleet is continuously upgraded to reduce emissions and we encourage the use of alternative fuels. Sustainability is woven into everything we do and we remain committed to a greener future.

ISO 14001:2015 - Milieu

ISO 14001:2015 is the global standard for an environmental management system. It focuses on controlling and improving environmental performance. Through this system, structural attention is paid to environment and operations. Within TGN | Fritom, this is reflected, for example, in the use of electric forklift trucks, the application of LED lighting, the separation and recycling of waste, the use of the latest Euro-6 engines, the insulation of buildings and the use of completely green electricity through wind energy.

Sanquin blood bank

Every employee who wants to donate blood is given one day of paid leave to donate her blood.





8. Lean and Green

3 Lean and Green Stars

TGN | Fritom holds the Lean and Green Star award. This is the result of an intensive reduction program to reduce CO2 emissions by 20% over the past five years. This has been achieved, among other things, by increasing stop density, higher truck occupancy rates, using Euro-6 engines, encouraging intermodal transport and fuel savings as a result of education. Moreover, the aim is to reduce CO2 emissions again by 10% in two years. In addition, business operations will also look intensively at opportunities to realize CO2 reductions.

[Fritom Groep - Lean & Green \(lean-green.nl\)](http://lean-green.nl)

[Veenstra | Fritom 3e Star: duurzaamheid basis voor succesvolle strategie - Lean & Green \(lean-green.nl\)](http://lean-green.nl)

[Derde Lean & Green Star behaald door Veenstra | Fritom \(veenstrafritom.nl\)](http://veenstrafritom.nl)



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9.Ecovadis

Ecovadis

We are super proud! TGN|Fritom, has received a silver Ecovadis medal. This medal recognises our achievements in sustainability and corporate social responsibility.

We are aware of the social and environmental impact of our activities and take our social responsibility. TGN|Fritom translates its policy vision, in terms of corporate social responsibility and sustainability, into concrete actions. Within TGN|Fritom, this is expressed, for example, through the use of electric forklifts, the application of LED lighting, the separation and recycling of waste, the use of the latest Euro-6 engines, the insulation of buildings and the use of completely green power through wind energy.

Naturally, then, we are honoured to receive this recognition from Ecovadis, the organisation known for its most trusted sustainability ratings in the world.



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10.Charities

Fritom companies support various regional charities and international initiatives on an individual basis. In addition, Fritom companies choose a collective charity every year. This year the Mensenkinderen Foundation from Nunspeet was chosen.

This foundation helps children, families, the disabled and the elderly in Albania, Armenia and Moldavia for whom nobody else cares. The Mensenkinderen Foundation also lends a helping hand in the regional reception of Ukrainian refugees. With the Russian invasion of Ukraine, more than 500,000 refugees crossed the border into Moldova. About 100,000 of these stayed here. With this, this small and poorest country in Europe took in relatively the most Ukrainian refugees. The foundation's four core values of stewardship, commitment, equality and reliability fit well with Fritom Group's vision and culture. It was therefore decided to support this very foundation as a collective charity in 2023.

The Fritom companies support the Mensenkinderen Foundation with a nice financial contribution. But the help goes further: Veenstra|Fritom has already participated several times with trucks and crew in convoys of relief goods to Moldova from 2022; an 'out and home' journey of 5,200 kilometres through Germany, Austria, Hungary and Romania. The relief goods are collected by Frisian volunteers and church communities. These goods include onions, carrots, potatoes, flour, clothing, perishable foodstuffs, toys and school furniture. Mensenkinderen ensures that these goods reach the people who need them most.

The Fritom subsidiaries support various regional charities and international initiatives on an individual basis. Every year we choose one collective charity. This year, Marcel Punselie (general manager of TGN|Fritom) was allowed to hand over a cheque for € 10,000 to Hans Wijnhoff of Stichting Dierenlot on behalf of the Fritom Group.

Dierenlot is a Dutch foundation dedicated to helping animals in need in the Netherlands. From its location in Arkel, it transports animal supplies (food, medicine, tools, etc.) to animal shelters and reception locations in the Netherlands. The foundation was founded in 2004 and supports over 250 independent, local and regional animal aid organisations. Want to know more about Dierenlot Foundation? Go to <https://www.dier.nu>

[Jaarlijkse goede doel \(fritomgroup.nl\)](https://www.fritomgroup.nl)



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